

HRSA Ryan White HIV/AIDS Program

**CENTER FOR QUALITY
IMPROVEMENT & INNOVATION**

CQII Training of Trainer Program

Floribama Mini Presentation CQM Program



Department
of Health



HRSA Ryan White HIV/AIDS Program

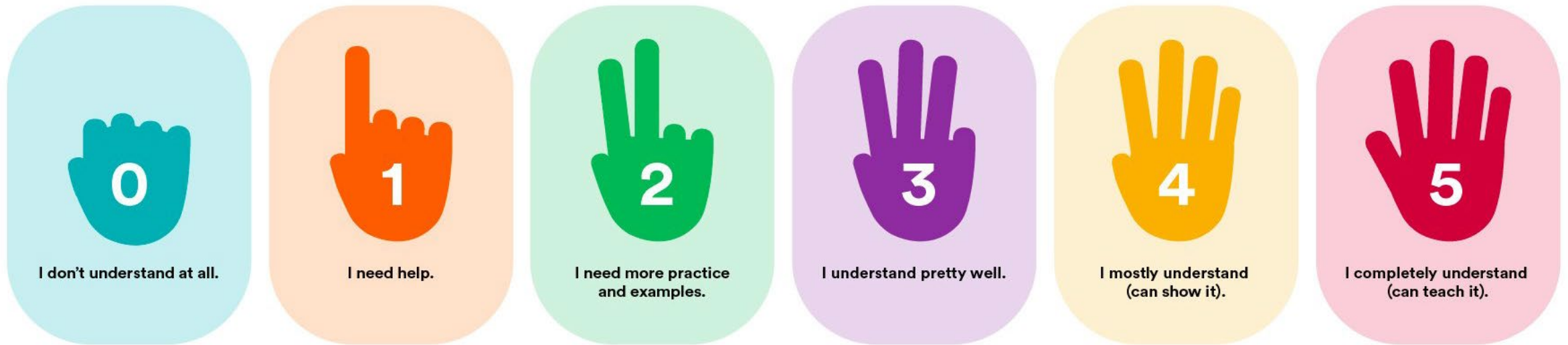
**CENTER FOR QUALITY
IMPROVEMENT & INNOVATION**

Learning Objectives

- Participants will understand the essential components required for a clinical quality management (CQM) program.

Fist to Five

- How well do you understand the essential components required for a clinical quality management (CQM) program?





Clinical Quality Management (CQM)

- CQM **is**:
 - Building an improvement specific infrastructure
 - Performance measurement for improvements
 - Quality Improvement Projects
- CQM **is not**:
 - Grant Administration
 - Quality Assurance
 - Data reporting and integration

Components of a CQM Program





CQM Management Infrastructure

Leadership

Committee

Dedicated Staffing

Dedicated Resources

Quality Management Plan

Consumer Involvement

Stakeholder Involvement

Evaluation of CQM Program

CQM Performance Measurement

How many measures?

0

RWHAP-funded service categories where
fewer than 15%
of all eligible clients received at least one service unit:
NO performance measurement requirement.

1

RWHAP-funded service categories where
15-50%
of all eligible clients received at least one service unit:
at least ONE performance measure.

2

RWHAP-funded service categories where
more than 50%
of all eligible clients received at least one service unit:
TWO performance measures.



HRSA Ryan White HIV/AIDS Program

**CENTER FOR QUALITY
IMPROVEMENT & INNOVATION**



HAB Expectations for Quality Improvement (QI)

Must use a defined quality improvement approach or methodology

- Model for Improvement
- Use quality improvement tools

Act on your performance data

- The data will provide information regarding what's working well & where your Agency has room for growth

The Clinical Quality Management (CQM) program

It's the sum of activities to improve services or processes

- It uses people and tools to accomplish the overall mission to make improvements

At a minimum, the clinical quality management program:

- Is composed of a multi-disciplinary team
- Uses quality improvement teams to execute quality improvement projects
- Writes an agency-wide quality management plan
- Establishes performance measures

Evaluation