

HRSA Ryan White HIV/AIDS Program

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# **CQII Training of Trainer Program**

## **Floribama Mini Presentation CQM Program**



**Department  
of Health**



HRSA Ryan White HIV/AIDS Program

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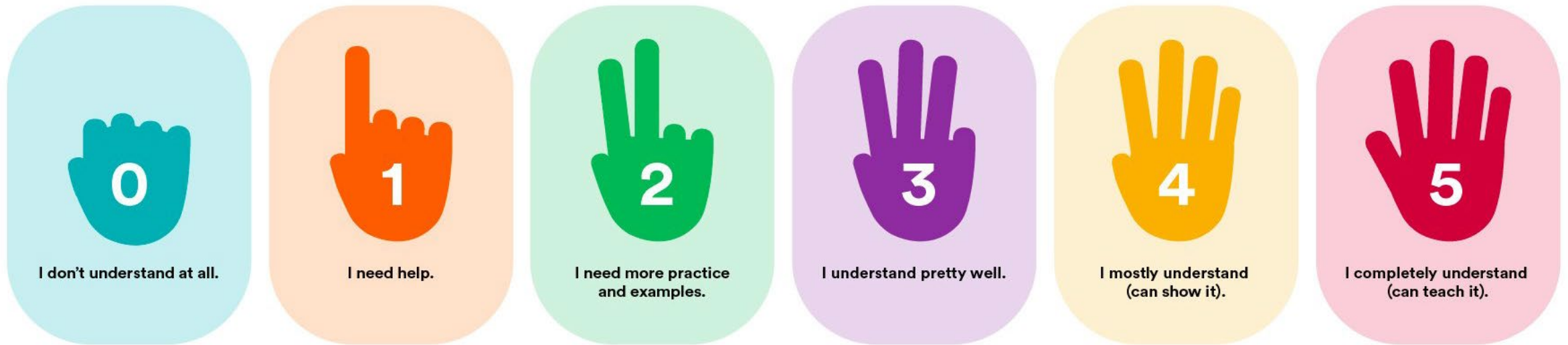
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## Learning Objectives

- Participants will understand the essential components required for a clinical quality management (CQM) program.

# Fist to Five

- How well do you understand the essential components required for a clinical quality management (CQM) program?





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# Clinical Quality Management (CQM)

- CQM **is**:
  - Building an improvement specific infrastructure
  - Performance measurement for improvements
  - Quality Improvement Projects
- CQM **is not**:
  - Grant Administration
  - Quality Assurance
  - Data reporting and integration

# Components of a CQM Program





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# CQM Management Infrastructure

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**Leadership**

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**Committee**

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**Dedicated Staffing**

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**Dedicated Resources**

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**Quality Management Plan**

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**Consumer Involvement**

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**Stakeholder Involvement**

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**Evaluation of CQM Program**

# CQM Performance Measurement

## How many measures?

0

RWHAP-funded service categories where  
**fewer than 15%**  
of all eligible clients received at least one service unit:  
**NO performance measurement requirement.**

1

RWHAP-funded service categories where  
**15-50%**  
of all eligible clients received at least one service unit:  
**at least ONE performance measure.**

2

RWHAP-funded service categories where  
**more than 50%**  
of all eligible clients received at least one service unit:  
**TWO performance measures.**





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# HAB Expectations for Quality Improvement (QI)

Must use a defined quality improvement approach or methodology

- Model for Improvement
- Use quality improvement tools

Act on your performance data

- The data will provide information regarding what's working well & where your Agency has room for growth



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# The Clinical Quality Management (CQM) program

It's the sum of activities to improve services or processes

- It uses people and tools to accomplish the overall mission to make improvements

At a minimum, the clinical quality management program:

- Is composed of a multi-disciplinary team
- Uses quality improvement teams to execute quality improvement projects
- Writes an agency-wide quality management plan
- Establishes performance measures

# Evaluation

The screenshot shows a web interface for a poll titled 'Floribama'. At the top, there is a navigation bar with a bar chart icon, a back arrow, the title 'Floribama', and buttons for 'Visual settings', 'Edit', and navigation arrows. Below the navigation bar, there is a QR code and a text prompt: 'When poll is active respond at [PollEv.com/cqii](https://PollEv.com/cqii) Send **cqii** to **22333**'. The main content area features a question: 'What is the foundation of a Clinical Quality Management Program?'. Below the question, there are four options, each with a horizontal progress bar and a percentage: 'Quality Improvement' (0%), 'Performance Measurement' (0%), 'Leadership Buy In' (0%), and 'Infrastructure' (0%).

When poll is active respond at [PollEv.com/cqii](https://PollEv.com/cqii) Send **cqii** to **22333**

**What is the foundation of a Clinical Quality Management Program?**

Quality Improvement	0%
Performance Measurement	0%
Leadership Buy In	0%
Infrastructure	0%



< Floribama

Visual settings

Edit



When poll is active respond at [PollEv.com/cqii](https://PollEv.com/cqii) Send **cqii** to **22333**



### Quality Management is not:

Grant Management	<div style="width: 0%;"></div>	0%
Performance Management	<div style="width: 0%;"></div>	0%
Quality Improvement Projects	<div style="width: 0%;"></div>	0%
Required by HRSA	<div style="width: 0%;"></div>	0%





< Floribama

Visual settings

Edit



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At least \_\_\_\_\_ performance measures must be monitored for a service with more than 50% of clients receiving at least one unit of service.

One	<input type="text"/>	0%
Two	<input type="text"/>	0%
Three	<input type="text"/>	0%
Four	<input type="text"/>	0%





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Edit



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## All of the following are accepted methodologies for Quality Improvement, except:

Model for Improvement	<input type="checkbox"/>	0%
Scientific Method	<input type="checkbox"/>	0%
5S	<input type="checkbox"/>	0%
Sigma 6	<input type="checkbox"/>	0%



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### The CQM team should be comprised of:

Management	<input type="checkbox"/>	0%
Providers	<input type="checkbox"/>	0%
Case Managers	<input type="checkbox"/>	0%
Clients	<input type="checkbox"/>	0%
All of the above	<input type="checkbox"/>	0%





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**Bonus Question: Abby is from Alabama, Ade is from Jacksonville, Kelly, Kimberley, Tessa, and Wyatt are from:**

Walt Disney World	<div style="width: 0%;"></div>	0%
Universal Orlando	<div style="width: 0%;"></div>	0%
The number 1 tourist destination in the world	<div style="width: 0%;"></div>	0%
The second largest convention center in America	<div style="width: 0%;"></div>	0%
A ton of toll roads	<div style="width: 0%;"></div>	0%



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