Minutes for Miracle of Love Inc. Clinical Quality Management 5th Committee (2024-2025)

Call to Order

The Seventh session meeting of the 5th Miracle of Love Inc. (MOL) Clinical Quality Management Committee (CQM Committee) was held on July 16, 2024, at the MOL Orlando Office and virtual. It began at 1:13 pm and was presided over by Julian Vega, with Denise Wilcox as Secretary.

Attendees

Voting members in attendance included: Angus Bradshaw, Bryan DuBac, Lisa Fermaint, Janexie Rivera, Janice Romano, Julian Vega, Denise Wilcox and Wyatt Haro

Guests in attendance included None

Members not in attendance included: Nikia Lafontant

Approval of Minutes

Minutes for the July 16, 2024

Officers' Reports

Agency Updates – **Angus Bradshaw**Quality Management Reports and Client Surveys 2nd Quarter - **Wyatt Haro**Program Measures and Analysis – **Wyatt Haro**

Other Reports

Lake County Client Advisory Board was presented by Janice Romano.

Transgender Outreach / Support Updates was presented by - Mulan Williams

New Business

Areas for Improvement - Wyatt Haro

Acuity Scheduling Software - Wyatt Haro

QM Awards/ Recognition/ Communication - Wyatt Haro

Unfinished Business

Supermarket Card Survey QI Test - Wyatt Haro

Annual Workplan Report for Agency - Wyatt Haro

Main Motions

Motion For Certificate or Recognition - Motion was approved by unanimous votes

Motion to strake meeting from August 20, 2028, and moved to Ausust 28, 2024 – Motion was approved by unanimous votes

Announcement

Agency crisis training

The survey competition starts August 1st and ends October 31st.

Adjournment

The meeting was adjourned at 3:42 pm

Julian Vega, Chair

Miracle of Love Inc. Quality Management Committee

Denise Wilcox, Secretary

Miracle of Love Inc. Quality Management Committee

8/28/2024

Approval Date

Prenared Date

DECEIVED AUG 2 8 2024 BY: