



**5<sup>th</sup> Agency Clinical Quality Management Committee – Information Meeting**

Tuesday, February 18, 2025 | 1:00 PM

741 W Colonial Dr. Orlando, FL 32804

Public Access via Microsoft Teams

*\*Please silence your electronic devices\* \*Microphones are automatically muted\**

**Audio and Video are recorded for video QMC meetings.**

<b>CALL TO ORDER</b>	1:10 PM	Chair
MOMENT OF SILENCE		Chair
INTRODUCTIONS/ROLL CALL		Secretary
REVIEW AND APPROVAL OF AGENDA		Secretary
REVIEW MINUTES		Secretary
ROBERT'S RULES OF ORDER		Parliamentarian, <i>WYATT HARO</i>
<b>REPORTS OF OFFICERS</b>		
Client Satisfaction Survey Dashboard		Quality Manager
Complaint Submission Review		Quality Manager
<b>OTHER REPORTS</b>		
Lake County Client Advisory Board		Janice Romano
<del>Transgender Outreach/Support Updates</del>		<del>Mulan Williams</del>
<b>UNFINISHED BUSINESS</b>		
Areas for Improvement		Open Discussion
Quality Management Project 2025 (Intermediate Lear.)		Wyatt Haro
<b>NEW BUSINESS</b>		<i>WYATT HARO</i>
Vice Chair Nomination and Vote FY 2025-2026 Y2		Parliamentarian
Quality Management Bylaws		Open Discussion
Quality Management Plan 2024-2030		Open Discussion
Performance Measures by Department CY 2025		Dept. Represent.
<b>OPEN FLOOR</b>		
<i>- Reschedule</i>	<i>TABLED 3/18/25</i>	
<b>ADJOURNMENT</b>		Chair

*MARCH*

*Manual Policy } Newsletter  
HIPAA Policy }*

**NEXT REGULAR MEETING:**

~~March 18, 2025~~

*MAR 20*

741 W Colonial Dr. Orlando, FL 32804 [Public access via virtual system]