



5th Agency Clinical Quality Management Committee – Information Meeting

Tuesday, February 18, 2025 | 1:00 PM

741 W Colonial Dr. Orlando, FL 32804

Public Access via Microsoft Teams

Please silence your electronic devices* *Microphones are automatically muted

Audio and Video are recorded for video QMC meetings.

CALL TO ORDER	1:10 PM	Chair
MOMENT OF SILENCE		Chair
INTRODUCTIONS/ROLL CALL		Secretary
REVIEW AND APPROVAL OF AGENDA		Secretary
REVIEW MINUTES		Secretary
ROBERT’S RULES OF ORDER		Parliamentarian
 REPORTS OF OFFICERS		
Client Satisfaction Survey Dashboard		Quality Manager
Complaint Submission Review		Quality Manager
 OTHER REPORTS		
Lake County Client Advisory Board		Janice Romano
Transgender Outreach/Support Updates		Mulan Williams
 UNFINISHED BUSINESS		
Areas for Improvement		Open Discussion
Quality Management Project 2025 (Intermediate Lear.)		Wyatt Haro
 NEW BUSINESS		
Vice Chair Nomination and Vote FY 2025-2026 Y2		Parliamentarian
Quality Management Bylaws		Open Discussion
Quality Management Plan 2024-2030		Open Discussion
Performance Measures by Department CY 2025		Dept. Represent.
 OPEN FLOOR		
 ADJOURNMENT		Chair

NEXT REGULAR MEETING:

March 18, 2025

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