



**5<sup>th</sup> Agency Clinical Quality Management Committee – Regular Meeting**

Wednesday, March 26, 2025 | 1:00 PM

741 W Colonial Dr. Orlando, FL 32804

Public Access via Microsoft Teams

*\*Please silence your electronic devices\* \*Microphones are automatically muted\**  
**Audio and Video are recorded for video QMC meetings.**

<b>CALL TO ORDER</b>	1:10 PM	1320	Chair
MOMENT OF SILENCE			Chair
INTRODUCTIONS/ROLL CALL			Secretary
REVIEW AND APPROVAL OF AGENDA			Secretary
REVIEW MINUTES			Secretary
ROBERT'S RULES OF ORDER			Parliamentarian

*Quality Mgr*

**REPORTS OF OFFICERS**

Client Satisfaction Survey Dashboard	Quality Manager
Complaint Submission Review	Quality Manager

**OTHER REPORTS**

Lake County Client Advisory Board	Janice Romano
<del>Transgender Outreach/Support Updates</del>	<del>Mulan Williams</del>

**UNFINISHED BUSINESS**

Areas for Improvement	Open Discussion
Quality Management Project 2025 (Intermediate Lear.)	Wyatt Haro
Quality Management Bylaws 2025-2026 Review	Open Discussion
Quality Management Plan 2024-2030 Review	Open Discussion
Performance Measures by Department CY 2025	Dept. Represent.

**NEW BUSINESS**

2025 Quality Management Plan Part A/Orlando EMA	Wyatt Haro
Presidential Executive Orders	Open Discussion
Employee Survey	Open Discussion

**OPEN FLOOR**

<b>ADJOURNMENT</b>	Chair
--------------------	-------

**NEXT REGULAR MEETING:**  
 April 15, 2025  
 741 W Colonial Dr. Orlando, FL 32804 [Public access via virtual system]