



5th Agency Clinical Quality Management Committee – Regular Meeting

Wednesday, March 26, 2025 | 1:00 PM

741 W Colonial Dr. Orlando, FL 32804

Public Access via Microsoft Teams

Please silence your electronic devices* *Microphones are automatically muted
Audio and Video are recorded for video QMC meetings.

CALL TO ORDER	1:10 PM	Chair
MOMENT OF SILENCE		Chair
INTRODUCTIONS/ROLL CALL		Secretary
REVIEW AND APPROVAL OF AGENDA		Secretary
REVIEW MINUTES		Secretary
ROBERT’S RULES OF ORDER		Parliamentarian
 REPORTS OF OFFICERS		
Client Satisfaction Survey Dashboard		Quality Manager
Complaint Submission Review		Quality Manager
 OTHER REPORTS		
Lake County Client Advisory Board		Janice Romano
Transgender Outreach/Support Updates		Mulan Williams
 UNFINISHED BUSINESS		
Areas for Improvement		Open Discussion
Quality Management Project 2025 (Intermediate Lear.)		Wyatt Haro
Quality Management Bylaws 2025-2026 Review		Open Discussion
Quality Management Plan 2024-2030 Review		Open Discussion
Performance Measures by Department CY 2025		Dept. Represent.
 NEW BUSINESS		
2025 Quality Management Plan Part A/Orlando EMA		Wyatt Haro
Presidential Executive Orders		Open Discussion
Employee Survey		Open Discussion
 OPEN FLOOR		
 ADJOURNMENT		Chair

NEXT REGULAR MEETING:

April 15, 2025

741 W Colonial Dr. Orlando, FL 32804 [Public access via virtual system]