

Minutes for Miracle of Love Inc. Clinical Quality Management 5th Committee (2025-2026)

Call to Order

The third Session meeting of the 3rd Miracle of Love Inc. (MOL) Clinical Quality Management Committee (CQM Committee) was held on May 21, 2025, at MOL Orlando Office and virtually. It began at 1:15 p.m. and was presided over by Julian Vega, with Jessica Santana, Vice Chair, substituting as Secretary.

Attendees

Voting members in attendance included: **Julian Vega, Jessica Santana, Janice Romano, Mulan Williams, and Wyatt Haro**

Members not in attendance included **Denise Wilcox and Angus Bradshaw**

Approval of Minutes

Minutes for the April 22, 2025, meeting were not brought for review. Tabled until next meeting.

Organization Reports

Ryan White Part A (Referral Specialist & Intensive) **Jessica Santana**

HOPWA (All Parts) **Julian Vega**

Ryan White Part B (Early Intervention & Intensive) **Isabela Di Loreto**

Quality Management **Wyatt Haro**

Other Reports

Janice Romano presented the Lake County Client Advisory Board

Transgender Outreach/Support Updates **Mulan Williams**

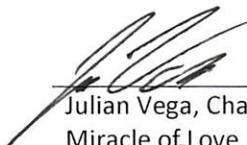
Main Motions

Motion: To rework the Quality Management project to a smaller project. It was voted in favor of revising the Quality Management project.

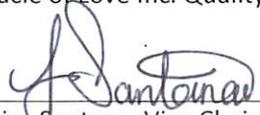
Open Floor

Adjournment

Julian Vega moved that the meeting be adjourned, and this was agreed upon at **3:06 pm**.



Julian Vega, Chair
Miracle of Love Inc. Quality Management Committee



Jessica Santana, Vice Chair
Miracle of Love Inc. Quality Management Committee

7/15/2025
Approval Date

July 14, 2025
Prepared Date

RECEIVED
JUL 15 2025
BY: 

Summary of Reports/Presentations

Robert's Rule of Order Review- Mulan, Parliamentarian

To keep meeting flows and ensure that everyone is allowed to speak, please wait to be recognized by the chair.

To make a motion, raise your hand and, upon recognition from the chair, you can make your motion. To move forward, the motion must be seconded by another member.

Reports of Officers

Ryan White Part A (Referral Specialist & Intensive)

- No data was presented

HOPWA Program Updates

Grant Year Reporting (Oct–March):

- **Short-Term Housing:**
 - Oct–March: 96
 - April: 39
- **PHP (Permanent Housing Placement):**
 - 48 referred
 - 24 enrolled
- **TBRA (Tenant-Based Rental Assistance):**
 - Oct–March: 43 referred
 - 41 enrolled
 - Goal: 50
- **Hotel Assistance:**
 - 7 served (Oct–March)
- **Note:** As of July 1st, to not have both AS and ICM

Case Management – Non-Financial Assistance:

- Oct–March: 246
- Currently: 96

Facility-Based Housing – Nelson:

- Extending 3 phases
- **Males:** 6 beds (4 in 2-person rooms)

- **Females:** 5 beds (4 in 1-person rooms)

St. Francis:

- 5 male beds

Ryan White Part B (Early Intervention) & Prevention

- **Ryan White Part B**
 - May 15th update – Not official numbers yet
- **Prevention (April 2025):**
 - 322 tests conducted
 - 260 HIV
 - 201 Gonorrhea
 - 249 Syphilis
 - 201 Chlamydia
- **Positivity Rates:**
 - Gonorrhea + Chlamydia: 8.4%
 - HIV: 0.75% (last month)
- **Referrals:**
 - 4 Prep referrals
 - 2 completed application and saw doctor
 - Received medication

Quality Management

- **Part A Plan:**
 - Use it and submit for what they are asking by **July 1st**
- **Organizational Assessment Tool Review**
 - Pages 10 and 12
- **Updates:**
 - Forms will be created
 - Report on performance measures
 - Track **viral suppression and retention**

- **Discussion Points:**
 - Performance Measures 2025
 - Disparities
 - EMA discussed education
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Action Item:

- **Work on HIV education – EMA Work Plan Goal**
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QI Resource Guide

- Reviewed guide
- Notification: Call group/they opened nomination
 - New category added

Client Survey

- Completion rate: **89.7%** (5/20)
 - Reviewed departmental breakdown for surveys
 - **Employee Survey:**
 - 7 responses
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HIV Consent

- HIV consent process reviewed

Wyatt Yields

- Initial discussion

Lake County Client Advisory Board

- Next CAB meeting date not specified

Transgender Outreach/Support Updates

- Outreach efforts are going well
- Focus on transgender sex workers
- Organizational hope for next year: May offer housing/stay opportunities
- **Draft & Dialogue for Newly Diagnosed Clients:**
 - Teaching sessions
 - Class on how to disclose

Unfinished Business - EMA Work Plan

- Reviewed Appendix C

New Business – Performance measure review

- Each department to review their own metrics

New Business- Quality Improvement Project

- Quality improvement efforts discussed

5-minute recess

Back to Order

- Discussed to modify the Quality Management project and make it smaller.
- The deadline for part 1 for QM project is on July 1st
- It was voted that the project will be reworked

Open Floor

- TBRA Home Visits (HOPWA) finding an equation for reporting
- Discussed when Operations and policy manual will roll out, a few steps need to be completed in order to publish it.
- Next meeting will be held on June 17, 2025