



5th Clinical Quality Management Committee – Regular Meeting

Tuesday, September 16, 2025 | 1:00 PM

Lowell Stafford Conference & Training Center at Orlando Office

Public Access via Microsoft Teams

Please silence your electronic devices* *Microphones are automatically muted
Audio and Video are recorded for video QMC meetings.

| | | |
|--|---------|-----------------|
| CALL TO ORDER | 1:10 PM | Chair |
| MOMENT OF SILENCE | | Chair |
| ROLL CALL | | Secretary |
| REVIEW AND APPROVAL OF AGENDA | | Secretary |
| REVIEW MINUTES | | Secretary |
| ROBERT’S RULES OF ORDER | | Parliamentarian |
| | | |
| ORGANIZATION REPORTS (Include Performance Measures) | | |
| Ryan White Part A (Referral Specialist & Intensive) | | Jessica Santana |
| HOPWA (All Parts) | | Julian Vega |
| TOPWA | | Denise Wilcox |
| Ryan White Part B (Early Intervention) & Prevention | | Mulan Williams |
| Lake County Client Advisory Board | | Janice Romano |
| Transgender Outreach/Support Updates | | Mulan Williams |
| Agency Updates | | Angus Bradshaw |
| Quality Management | | Wyatt Haro |
| | | |
| OTHER TOPICS | | |
| Process Map: RW & HOPWA Referral and Intake | | |
| Prioritization Matrix – Select based on PMs & Process Map | | |
| PDSA Development – Workgroup Assignment | | |
| | | |
| UNFINISHED BUSINESS | | |
| QM Plan 2030 Goals | | Angus Bradshaw |
| Term 2025 Goals / Workplan | | Wyatt Haro |
| AIM Statement for QI Project | | Wyatt Haro |

NEXT REGULAR MEETING:

Tuesday, January 20, 2026

741 W Colonial Dr. Orlando, FL 32804 [Public access via virtual system]



NEW BUSINESS

Modification of ICM Performance Measures

Jessica Santana

Removal of SAMHSA Performance Measures

Wyatt Haro

Employee Satisfaction Survey – November Dates

Wyatt Haro

OPEN FLOOR

ADJOURNMENT

Chair

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